

# **Overview 2021 / 22**

## Marketing

#### **2.5 MILLION PAGEVIEWS**

to VisitBrighton.com

Most popular pages: Things to Do: 600,000 page views What's On: 550,000 page views Plan Your Visit: 300,000 page views

Monthly consumer newsletter to **IOk database** with an open rate of **40%+** 

Digital #nevernormalbrighton campaign with over 4.1 million impressions **60k** Users on Twitter

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**33k** Users on Instagram

**29k** Users on Facebook

Resulting in over **44 million** impressions **£1.8 million +** AVE in press coverage

Secured coverage in regional and national titles including:

The Guardian Sunday Times, Evening Standard Metro Daily Telegraph OK Magazine Olive Magazine

visitBrighton



# Secured grant funding of £125,000

from DCMS for 'Enjoy Summer Safely' campaign

219

VisitBrighton campaign with

### Hotels.com

gained 1.2m impressions resulting in bookings for 3,800 room nights creating £420k of spend Created & delivered the **'Welcome Local'** campaign

The campaign highlighted the unique offer of **local 'villages'** 

> Trafalgar Street St James Street London Road Portland Road, Richardson Road George Street Blatchington Road Boundary Road.

Reached **850k** social media accounts & was viewed nearly **3m times** 

VisitBrighton created **TEN** 

one minute promotional videos which are available for use by all of our city-wide stakeholders

visitBrighton

### **Partnership & Visitors Services**

355

Partner Businesses including:

Accommodation providers, attractions, restaurants, shops, experience providers, bars, events and conference venues

VisitBrighton partner pages averaged 7,690 page views each

### 26,690

Partnership Newsletter

emails delivered with an average open rate of **35%** 

Manages two volunteer groups: City Champions & VisitBrighton Greeters Train staff & supply literature for I4 Visitor Information Points

VisitBrighton Visitor Services Officer won the **'Unsung Hero Award'** at Tourism South East's

Beautiful South Awards, 2021

visitBrighton

### **Convention Bureau**

Promoted Brighton at

FIVE leading conference trade

shows & events

Meet GB Meetings Show IMEX IBTM The PA Show Each year the Convention Bureau confirms **60** conferences delivering:

**100,000** Delegates **10,000** Bed Nights

generating over:

**£1.7million** in venue hire fees

#### **£1.2 million** Accommodation revenue

Overall Economic Impact to the city:

£40 million

In 2021/22 hosted:

Labour Party Conference

Alzheimers Research UK Conference

**UNISON** National Delegate Conference

British Medical Association Conference

Liberal Democrats Conference



### **Sample Press Generated**



#### **BRIGHTON AND HOVE, ENGLAND**

222

The UK's quirkiest seaside town is packed with ice-cream-wielding tourists come summer, but in spring, things are decidedly more low key. When the weather is good, bracing walks along the pebble seafront call, but there are plenty of offbeat stores in the winding Lanes to dip into if the famous British rain rears its soggy head. A couple of annual events draw a creative crowd towards the end of the season: the Great Escape music festival spotlights an obscure line-up of bands in May, while England's biggest open-access arts festival, Brighton Fringe, also sets up across town.





Interactive art in the Pavilion Gardens, dancing in the streets and a pier-topier sound installation will span 14 miles of pebbly beachfront from Brighton to Worthing, Brighton's month-long live arts festival is followed by its fringe programme. The festival offers distanced lunchtime concerts at Brighton Dome, an otherworldly night-walk around Shoreham port and a lantern-lit trail with choral music and light sculptures through Stanmer woods at dusk. This year's guest director, the poet Lemn Sissay, has helped schedule nearly 100 shows and installations. One of several world premieres is Tenebrae: Lessons Learnt in Darkness, a moving all-day spectacle inspired by the past year, at Brighton's reopened Theatre Royal. And there's a multi-sensory woodland from mid-May in Olafur Eliasson's immersive The Forked Forest Path under the Fabrica gallery's Regency church beams, and a fake-news-era War of the Worlds at Worthing theatre.

 Festival 1-31 May, brightonfestival.org; fringe 28 May-27 June, ightonfringe.org

#### METRO ACCESS ALL AREAS

New research has revealed the most-improved UK destinations for disabled travellers - good news for accessible staycations. Car insurer adrianflux.co.uk has researched which areas are most wheelchair-friendly by considering. accessible accommodation sights and taxis. At the top is Nottinghamshire, home to Skylarks, the UK's first wheelchair-accessible nature reserve

[nottinghamshirewildlife.org], and Sherwood Forest, with its well-maintained pathways (left) and free wheelchair hire

[edenproject.com].

visitsherwood.co.uk). Also high on the chart is Brighton & Hove [check out the accessible i360 viewing platform; britishairwaysi360.com], Norfolk (with accessible boat hire on the Broads; visitthebroads.co.uk) and Cornwall, with sights such as the Eden Project







hotograph: Shutterstock

#### The 16 best things to do in Brighton right now

Want to know what's what in 'London by the sea'? Here's our ultimate guide to the best things to do in Brighton as soon as lockdown lifts



#### Best things to do in Brighton

Arguably one of the UK's most vibrant cities, Brighton boasts a bustling high street and unbeatable seaside escape for the curious city dweller. Stroll through Brighton's Lanes for the best vintage finds, or indulge in the history of Brighton's Pavilion. Be warned, the beach is ebbled, but still ample enough to lay down your towel, soak up the sun and tuck into a bag of reshly baked donuts - just beware of the seagulis!

The best way to explore a city? By bike of course! Experience Brighton on two wheels on a eisurely 2.5-hour guided cycling tour, allowing you to explore the artistic back streets of the North Laines, the flamboyant architecture of the Royal Pavilion, quaint Fishing Quarter, Georgian architecture of Brunswick Square, and more.



Grand Brighton Bike Tour, £29.99, Get Your Guide



#NEVERNORMALBRIGHTON

### Sample Campaign Assets













### FOUR WALLS YOU'LL NEVER



WANT TO LEAVE

It's time for something different. Make yourself at home in some of Brighton's historic buildings.



